



April 30, 2012

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Welfare Reform/Trade Act
WDA OTDS

By Overnight Delivery

State Rapid Response Coordinator
Stephanie L. Beckhorn
Manager, WIA Section
Workforce Development Agency
201 N. Washington Square
Lansing, MI 48913

RE: Permanent Closing of the Verizon Wireless Customer Service Call Center in Southfield, MI

Dear Mrs. Stephanie Beckhorn,

As required by the federal Worker Adjustment and Retraining Notification (WARN) Act and Michigan law, please be advised that Cellco Partnership d/b/a Verizon Wireless (“Verizon Wireless”) will be closing its Customer Service Call Center located at 26935 Northwestern Hwy Southfield, MI effective close of business June 30, 2012. This will be a permanent closure of the Customer Service Call Center at that location.

This closure of the Call Center will result in the termination of employment of approximately four hundred and ninety nine (499) Verizon Wireless employees in Southfield effective close of business June 30, 2012. The following job classifications and approximate numbers of employees within each classification who will be affected by the closure are as follows:

Administrative Assistant	3
Analyst-Resource Mgmt	3
Assoc Dir-Customer Service	6
Assoc Dir-Customer Service Ops	1
Assoc Dir-Tech Support	2
Consultant-Cust Svc Ops	2
Consultant-Customer Service	1